

# David Gibbons

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## Personal Profile Statement

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A motivated, adaptable and responsible Computing graduate seeking a position in an IT position which will utilise the professional and technical skills developed through past work experiences in this field. I have a methodical, customer-focused approach to work and a strong drive to see things through to completion. In my current job, I have managed the launch and migration of two major IT systems which was completed on time and within budget.

## Achievements

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- Implementing major systems with zero downtime and zero data loss
- Employee of the month for two consecutive months (6/5)
- Member of the British Computing Society

## Education

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2009 – 2013    BSc Computer Science (Hons)    Aston University

- 1st Class Degree with Professional Placement

### Relevant Modules:

- Professional and Social Aspects of Computing (73%)
- Data Modelling and Database Systems (59%)
- Understanding Information Systems (93%)
- Information Security (67%)
- Human Computer Interaction (80%)

2007 – 2009    BTEC National Diploma in IT    Hall Green College

- Grade Achieved: Triple Distinction\*

2000 – 2007    Bournville Secondary School

- 8 GCSEs at grades A\*-C.

## Employment

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Jun 2008 – Present    IT Manager    Maplins

- Mentoring and training new IT staff;
- Researching, installing and configuring new computer systems;
- Ensuring that all relevant licensing laws are adhered to;

- Keeping up to date with the latest technologies.

**Oct 2003 – Jun 2008    IT Support Officer    Ladypool Warehouse Ltd.**

- Provided extensive IT support to internal and external stakeholders;
- Installed and configured computer hardware operating systems and applications;
- Monitored and maintained computer systems and networks;
- Resolved, diagnosed and solved network problems and relevant software faults.

**Jan 1999 – Sept 2003    IT Admin    West London Council**

- Produced Requirements Documentation (diagrams and workflow);
- Maintained the computer network and information systems.

**1996 – 1999    Various jobs    Retail (sectors)**

## Qualifications

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- Level 3 N.V.Q. Employability Skills
- MCSE, CISCO and Office365 Certification

## Skills

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- Excellent knowledge of a variety of programming languages including Java, Python, C, JavaScript, PHP and SQL.
- Strong troubleshooting skills with software, hardware & network products
- Expert in networking fault diagnostics and troubleshooting, Cisco routers, Cisco switches, routing and switching configuration and technologies

## Hobbies and interests

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I enjoy reading non-fiction books, building computer networks, solving puzzles and socialising with friends and family.

## References

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**Mrs Saima Khan**

IT Executive

Maplins

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Senior IT Analyst

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